

WILL THE DRIVER PICK UP OR DELIVER TO MY HOME?

What to Expect with McCollister's Door-to-Door Auto Transport

At McCollister's, one of the most common questions we hear is whether your vehicle will be picked up and delivered directly to your home. It's an important question—and one we're happy to clarify.

In most cases, yes. Our goal is always to make your auto transport experience as convenient and straightforward as possible.

What "Door-to-Door" Transport Means at McCollister's

Door-to-door auto transport means your vehicle will be picked up and delivered as close to your specified address as it is safe and legally possible.

For many customers, this means the truck can stop directly at their home, apartment, or building. When that's possible, we'll absolutely do it.

Why a Truck May Not Reach the Exact Address

Auto transport trucks are large commercial vehicles. On occasion, certain locations make it unsafe or impractical for a driver to stop directly at a residence. This is not unusual—and it's something our team plans for every day.

Common access limitations include:

- Narrow residential streets
- Cul-de-sacs or tight turning areas
- Low bridges or overhanging trees
- Gated communities or HOA restrictions
- City or neighborhood commercial vehicle regulations

Our drivers always prioritize safety, legality, and protecting your vehicle.

What Happens If Direct Access Isn't Possible

If the truck cannot safely reach your exact address, the driver will work with you to arrange a nearby, convenient meeting location, such as:

- A wide residential street
- A nearby parking lot or shopping center
- A public area that allows large vehicles

This is a normal part of door-to-door transport, and you will be contacted in advance to coordinate details. You'll never be left guessing.

Please note: Securing transportation to or from a meeting location (such as via rideshare services or taxis) is the customer's responsibility. Our role is to ensure your vehicle is delivered safely and legally, and we will work with you to select the most practical nearby option.

How McCollister's Helps Keep Things Running Smoothly

Our team has decades of experience coordinating pickups and deliveries in all types of neighborhoods. To help us plan effectively, it's useful to let us know ahead of time if:

- Your community is gated or managed by an HOA
- There are restrictions on commercial vehicles
- Your street is narrow or difficult to access

The more we know upfront, the smoother your pickup or delivery will be.

s

The McCollister's Difference

- Most vehicles are picked up and delivered right at or near the home
- If access is limited, a nearby solution is always arranged
- Clear communication is part of our process—not an afterthought

OUR COMMITMENT AT MCCOLLISTER'S

Auto transport doesn't have to be complicated. At McCollister's, we plan for real-world conditions, communicate clearly, and provide solutions that are safe, legal, and practical. Whether your vehicle is delivered directly to your home, to your business, or to a nearby meeting location, you can trust that the process has been carefully coordinated with your convenience and your vehicle's protection in mind.