

International



RIM Certification

- Registered International Mover with the American Moving & Storage Association
- Certification for every phase in the relocation process
- Modern, equipped service centers
- At residence: packing, wrapping and loading
- Latest in techniques and materials for safe transit



Golden Touch Program

- Services designed exclusively for international removals
- Service crew resumes provided in advance of relocation
- Dedicated service team for packing, wrapping and loading
- Service and satisfaction survey
- Incentives and recognition program for crew members

UniGroup Worldwide Certification

- Global trading partner network
- Structured classroom training of 32 hours
- Required on the job training of 200 hours for service crews
- Service crew and warehouse standards
- Sales and customer service standards



Features

- Services available in over 130 countries
- Global track and trace
- Simplified paperwork
- Multi-lingual service counselors
- Rapid airfreight forwarding
- Short and long-term storage
- Full coverage insurance options
- ISO 9001 registered

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UniGroup[®]
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